

# BOGDAN RADU

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## PROFESSIONAL SUMMARY

Senior Atlassian Consultant and Groovy Developer with 7 years of expertise in architecting and migrating enterprise Atlassian ecosystems. Proven leader in full-cycle Jira Cloud migrations (JCMA/CCMA), custom integration development (LinkedIn, Zendesk, ServiceNow), and large-scale governance harmonization. Expert in automation using ScriptRunner and Python to drive operational efficiency in high-compliance environments.

## CORE SKILLS & TECHNOLOGIES

- **Atlassian Stack:** Jira (Software, JSM/Work Management), Confluence, Assets (Insight), Jira Structure, and Atlassian Intelligence (AI/Rovo).
- **Development:** Groovy (ScriptRunner/HAPI), Python, Bash, PowerShell, REST APIs (v2/v3).
- **Migrations:** JCMA, CCMA, Server/DC to Cloud transitions, complex data mapping, and Slack Enterprise Grid migrations.
- **DevOps/Infrastructure:** Jenkins, GitHub Actions, Docker, AWS/Azure, CI/CD pipelines, and Linux/Windows administration.

## PROFESSIONAL EXPERIENCE

### Senior Atlassian Consultant | B4IT / Freelance

*Feb 2019 – Present*

- **Core Administration:** Architect and manage large-scale Jira and Confluence environments, including complex workflows and JSM project schemes.
- **Advanced Scripting:** Develop custom listeners, REST endpoints, and complex automations using Groovy (ScriptRunner/HAPI) and Python.
- **Cloud Migrations:** Lead Server/Data Center to Cloud transitions using JCMA/CCMA, prioritizing data integrity and precise historical mapping.
- **Integrations:** Connect Jira to enterprise tools like Zendesk, GitHub, ServiceNow, and Okta using REST APIs and webhooks.
- **Instance Cleanup:** Drive "harmonization" projects, rationalizing custom fields and workflows to optimize performance in legacy environments.

### Jira Administrator & Groovy Developer | Regnology

*Aug 2024 – Aug 2025*

- **Core Administration:** Manage complex Jira Cloud and Data Center environments, including custom workflows, schemes, and JSM service desks for regulated business units.
- **Advanced Scripting:** Engineer custom automations and REST endpoints using ScriptRunner (HAPI/Groovy) and native Jira Automation to eliminate manual processes.

- **Migrations & Cleanup:** Lead large-scale migrations (e.g., Zendesk → Jira Cloud) and instance harmonization projects to consolidate fields and improve system performance.
- **Ecosystem Integration:** Connect Jira with Okta, Confluence, Xray, and third-party APIs to automate compliance reporting and cross-team collaboration.
- **Governance & Security:** Enforce strict permission models (roles, groups) and compliance standards across enterprise instances.
- **Operations & Support:** Oversee Atlassian licensing, user lifecycle management, and real-time KPI dashboards while providing Tier 2 technical support.

### **Senior Atlassian / Jira Administrator & Developer | Endava**

*Aug 2022 – Aug 2025*

- **Global Administration & Architecture:** Architected and maintained enterprise-grade Jira and Confluence environments, ensuring high availability and seamless support for global business units.
- **Advanced Full-Stack Engineering:** Engineered sophisticated front-end and back-end customizations using Groovy (ScriptRunner/HAPI) and JavaScript to extend Jira's core functionality and bypass native tool limitations.
- **Custom Automation Development:** Developed a robust library of custom event listeners, scripted behaviors, and REST endpoints using Groovy and JSON to automate complex data transitions across the Atlassian stack.
- **Workflow Engineering:** Designed and optimized high-complexity workflows, granular permission schemes, and dynamic field configurations tailored to support ITSM, Agile, and DevOps workstreams.
- **Agile Solution Delivery:** Actively collaborated within Scrum frameworks to translate business requirements into technical solutions, including the development of comprehensive test scenarios for system upgrades.

### **PREVIOUS EXPERIENCE**

**Jira Administrator / Migration Specialist | Computas** *(Apr 2022 – Aug 2022)*

**Jira Administrator | Cognizant Softvision** *(Jan 2022 – Apr 2022)*

**System Engineer & Jira SME | Acrelec** *(Feb 2019 – Jan 2022)*

**Subject Matter Expert / IT Analyst | Genpact** *(Apr 2015 – Feb 2019)*

### **EDUCATION & CERTIFICATIONS**

- Bachelor's Degree in Public Administration – Universitatea Creștină „Dimitrie Cantemir”
- ACP-120: Jira Administration for Cloud | Jira Advanced Admin | CompTIA A+